



from the street to the creek Business Done Right

Concrete Work

Concrete, if spilled or handled improperly, can pollute our local creeks. Concrete wash water has very high pH that can impact fish and wildlife.

The most important thing to know about sewers and storm drains is that they are two different systems. When water flows off your property, it flows directly into the storm water drainage system. The storm water drainage system consists of street gutters, inlets, catch basins, and ditches. Many people believe that storm water gets “cleaned” but it does not. Rather, it flows directly into our creeks, rivers, lakes, and the ocean without any treatment at all. Only the water that goes down a sink, toilet, or another inside drain flows to the wastewater treatment plant. Toxic material cannot be discharged to either system.

As a valued member of the local business community, we know that you are invested in protecting the quality of life that your customers, members of the community, and visitors enjoy.

Plan Ahead

- Only schedule projects during dry weather.
- Whenever possible use recycled and recyclable materials.
- Recycle broken asphalt, concrete, wood, and cleared vegetation.
- Unrecyclable materials must be taken to a landfill or disposed of as hazardous waste.

Do It Right

- Only mix up as much concrete or cement as you will need.
- Cover and protect unused, left over, and stored bags.
- Block storm drain inlets in case of accidental spill.
- Sweep up dry materials such as cement, sand, gravel, and dirt - don't let these blow or wash away into the street.
- Don't wash off haze from concrete or grout with water or acid into the street or storm drain.

- Don't hose excess concrete into the street gutter (this includes washing off equipment, mixing containers, or the construction site).
- Empty excess concrete into a dirt area or into a container to allow material to dry before putting it in the trash.
- Set-up and operate small mixers on heavy tarps or drop cloths for easier clean-up of spilled material.
- When making saw cuts, use as little water as possible. Shovel or vacuum saw-cut slurry and remove from the site. Cover or protect storm drain inlets during saw-cutting. Sweep up, and properly dispose of all residues.

Clean Up

- Never dispose of cement washout into driveways, streets, gutters, storm drains, or drainage ditches.
- Wash out concrete mixers and equipment only in designated wash-out areas where the water flows into containment ponds or onto dirt where it can soak into the soil.
- Recycle cement wash water by pumping it back into cement mixers for reuse.
- Even small amounts of wash water used to clean up tools or boots can have a serious impact. Contain it all!

Santa Rosa Contact Information

- For more information on storm water and the storm drain system call the Utilities Department at (707) 543-4200, and ask for Storm Water.
- For proper disposal questions on hazardous materials and recycling call the Eco-Desk at (707) 565-DESK (3375), or visit www.recyclenow.org
- If spilled material reaches the storm drain system call (707) 543-3800 to report it.
- If spilled material contains hazardous materials call 911 or (707) 528-5151.

Releasing pollutants into the storm drain system or a waterway violates the City of Santa Rosa's Storm Water and Sanitary Sewer Use Ordinances.

Contact information for businesses outside of Santa Rosa:



City of Cloverdale

Public Works Department

<http://www.cloverdale.net/index.aspx?nid=254>

(707) 894-1792



City of Cotati

Public Works/Engineering Department

<http://www.ci.cotati.ca.us/sections/departments/pw-storm-water.cfm>

During Business Hours: (707)665-3637

After Hours: (707)792-4611

Businesses in Cotati seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.



City of Fort Bragg

<http://www.co.mendocino.ca.us/planning/stormwater.htm>

(707) 964-5379



City of Healdsburg

Public Works Department

<http://www.ci.healdsburg.ca.us/index.aspx?page=192>

(707) 431-3346



City of Rohnert Park

Public Works Department – Public Safety Dispatch

<http://www.rpcity.org/index.aspx?page=357>

(707) 588-3300

Businesses in Rohnert Park seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.



City of Sebastopol

Public Works Department for reporting issues

Engineering Department for questions

<http://ci.sebastopol.ca.us/page/water-wastewater-storm-water>

During Business Hours: (707) 823-5331

After Hours: (707) 829-4400

Businesses in Sebastopol seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.



City of Ukiah

Public Works Department

<http://www.cityofukiah.com/?p=173>

(707) 463-6296



Mendocino County

<http://www.co.mendocino.ca.us/planning/stormwater.htm>



Sonoma County

PRMD Engineering

<http://www.sonoma-county.org/prmd/sw/sw-contact.htm>

<http://www.sonoma-county.org/prmd/sw/sw-spill.htm>

During Business Hours: (707) 565-2502

After Hours: (707) 573-1365 (REDCOM)



Sonoma County Water Agency

Public Works Department – Engineering Division

<http://www.scwa.ca.gov/storm-water/>

During Business Hours: (707) 521-1865



Town of Windsor

<http://www.ci.windsor.ca.us/index.aspx?nid=232>

(707) 838-5340