



from the street to the creek
Business Done Right

Automobile Repair Shops work with many types of products that can contain pollutants. If spilled or disposed of improperly these contaminants can pollute our local creeks.

The most important thing to know about sewers and storm drains is that they are two different systems. When water flows off your property, it flows directly into the storm water drainage system. The storm water drainage system consists of street gutters, inlets, catch basins, and ditches. Many people believe that storm water gets “cleaned” but it does not. Rather, it flows directly into our creeks, rivers, lakes, and the ocean without any treatment at all. Only the water that goes down a sink, toilet, or another inside drain flows to the wastewater treatment plant. Toxic material cannot be discharged to either system.

As a valued member of the local business community, we know that you are invested in protecting the quality of life that your customers, members of the community, and visitors enjoy.

Oil Changes and Fluids

- Work indoors only on non-porous concrete floors.
- Immediately use a drip pan and/or an absorbent mat under leaky cars.
- Properly store used oil and other waste fluids in secondary containment.
- Recycle waste solvent off-site, on-site, or ship for disposal as a hazardous waste. Do not dispose of waste solvents in the sewer or storm drain. Never mix solvents with waste oil.
- Always securely seal drums and container lids.
- Perform all liquid parts cleaning using an approved parts washer.
- If your shop has a floor drain you are required to obtain a Wastewater Discharge Permit with the Environmental

Compliance section. Go to www.srcity.org/autoapp for a Wastewater Discharge Permit Application.

Are You Ready to Respond to a Spill?

- Have a simple written plan.
- Train your employees on clean up procedures.
- Have your spill cleanup materials on hand.
- Have Material Safety Data Sheets for any products you are using.
- Know when to call it in.
- Report hazardous spills at (707) 528-5151 or 911.

Keep Your Property Clean

- Check and clean your property regularly.
- Sweep up all debris, and never wash it down the storm drain.
- Clean up wet or oily spots with rags and absorbent or a designated mop.
- Pour the mop wash water into an inside drain only (be aware that even mops and wash water may need to be disposed of as hazardous waste if used to clean up gas or oil).
- Never let power washing or steam cleaning water go to the storm drain. It must be collected and disposed of into a sewer drain.
- Sweep the trash areas daily. Never use a hose in your dumpster or on the pavement.
- Replace damaged dumpsters by calling your local garbage company.
- Keep dumpster lids closed to keep rain out and debris in.

Appropriate Material Storage

- Properly store hazardous materials and wastes in secondary containment inside.
- Secure drum and container lids.

- Never mix hazardous wastes. Waste oil, fuel, antifreeze, solvents, sanding wastes, painting wastes, and all other hazardous wastes should be stored separately to simplify your recycling/disposal options, reduce disposal costs, and eliminate chemical reactions.
- Store engines and engine parts inside or under a cover. Use an absorbent pad if they are leaking.

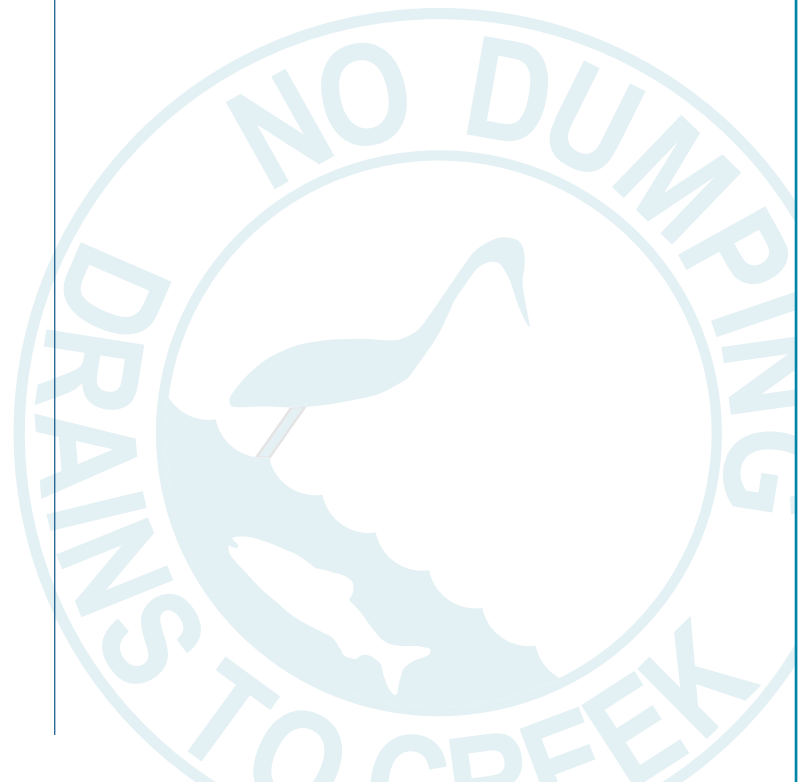
Educate Employees

- Train all new employees on storm water regulations, spill response, personal safety, and hazardous waste handling and disposal.
- Annually retrain employees in all of these topics.
- Keep training records up to date.

Santa Rosa Contact Information

- To report a spill call (707) 543-3800.
- To report a hazardous material spill, such as oil or gasoline products call 911 or (707) 528-5151.
- For questions about storage or handling of hazardous materials call the Fire Department at (707) 543-4108.
- For more information about obtaining a Wastewater Discharge Permit, contact Environmental Compliance at (707) 543-3369 or visit www.srcity.org/envcompliance.
- To get information on proper disposal of materials call (707) 565-DESK (3375), or go to www.recyclenow.org.
- To get information regarding dumpster and waste hauling call (707) 568-1478.
- For help implementing these measures or if you have questions about storm water, call (707) 543-4200.

Releasing pollutants directly into the storm drain system or a waterway violates the City of Santa Rosa's Storm Water and Sanitary Sewer Use Ordinances



Contact information for businesses outside of Santa Rosa:



City of Cloverdale

Public Works Department

<http://www.cloverdale.net/index.aspx?nid=254>

(707) 894-1792



City of Cotati

Public Works/Engineering Department

<http://www.ci.cotati.ca.us/sections/departments/pw-storm-water.cfm>

During Business Hours: (707)665-3637

After Hours: (707)792-4611

Businesses in Cotati seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.



City of Fort Bragg

<http://www.co.mendocino.ca.us/planning/stormwater.htm>

(707) 964-5379



City of Healdsburg

Public Works Department

<http://www.ci.healdsburg.ca.us/index.aspx?page=192>

(707) 431-3346



City of Rohnert Park

Public Works Department – Public Safety Dispatch

<http://www.rpcity.org/index.aspx?page=357>

(707) 588-3300

Businesses in Rohnert Park seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.



City of Sebastopol

Public Works Department for reporting issues

Engineering Department for questions

<http://ci.sebastopol.ca.us/page/water-wastewater-storm-water>

During Business Hours: (707) 823-5331

After Hours: (707) 829-4400

Businesses in Sebastopol seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.



City of Ukiah

Public Works Department

<http://www.cityofukiah.com/?p=173>

(707) 463-6296



Mendocino County

<http://www.co.mendocino.ca.us/planning/stormwater.htm>



Sonoma County

PRMD Engineering

<http://www.sonoma-county.org/prmd/sw/sw-contact.htm>

<http://www.sonoma-county.org/prmd/sw/sw-spill.htm>

During Business Hours: (707) 565-2502

After Hours: (707) 573-1365 (REDCOM)



Sonoma County Water Agency

Public Works Department – Engineering Division

<http://www.scwa.ca.gov/storm-water/>

During Business Hours: (707) 521-1865



Town of Windsor

<http://www.ci.windsor.ca.us/index.aspx?nid=232>

(707) 838-5340