



MEDIA RELEASE

FOR IMMEDIATE RELEASE

October 9, 2019

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County, City Remind Residents to Stay Vigilant During Ongoing Outage

SANTA ROSA, CA – PG&E's scheduled power shutoff began today in much of Sonoma County, affecting approximately 200,000 residents. PG&E currently predicts that the power shutoff may continue through Thursday, October 10th at noon.

PG&E anticipates it could take up to five days to completely restore power to all customers in northern California once restoration of power begins, as some damage is expected to their system which could cause restoration delays.

The National Weather Service's Red Flag Warning for the North Bay Mountains and North Bay Interior Valleys, which includes all of Santa Rosa and most of Sonoma County, will remain in effect through 5 p.m. on Thursday, October 10. This evening low humidity levels and the possibility of strong offshore wind speeds means residents should continue to take emergency safety precautions at home to be prepared for critical fire weather, and be ready to evacuate in the event of an emergency if they feel in danger.

The County of Sonoma and the cities of Santa Rosa, Petaluma, Rohnert Park, Cotati and Cloverdale have activated their Emergency Operation Centers (EOCs) and will continue operations to respond to the extended power outage and update the public as the situation changes.

For questions about the power shutoff or to find non-emergency services, contact Sonoma County 2-1-1 (dial 2-1-1 from a phone with a 707 area code) by phone or visit <https://211sonoma.org/>. In a life-threatening or medical emergency only, call 9-1-1.

Mental Health Support Resources

Community members who experienced the 2017 Sonoma Complex Fires, may be experiencing emotional distress during the current weather event and power shutoff. For support, several organizations offer free, bilingual, mental health services to help ease concerns:

- Wildfire Mental Health Collaborative: Call NAMI at (866) 960-6264 or visit mysonomastrong.com.
- Rebuilding Our Community (ROC) Sonoma County: Call (707) 535-3349 or visit rocsonomacounty.org.
- Catholic Charities Disaster Case Management: Call (866) 542-5480
- Santa Rosa City Schools' Integrated Wellness Center: Call (707) 890-3827 or visit srcschools.org/domain/2112
- Sonoma Community Resilience Collaborative: Call (707) 303-3600 or visit srhealth.org/about-us/resilience-collaborative.
- Wellness and Advocacy Center Peer-to-Peer Mental Health Support: Call (707) 565-7800 or visit wellnessandadvocacy.org

For information about PG&E's planned power shutoff, visit www.PGE.com/weather or call PG&E's 24-hour power outage information center at (800) 743-5002.

The City and County are aware that there have been difficulties with PG&E's website due to high volume of use. Residents can also visit this [GIS map](#) to find more information specific to Sonoma County.

For updates and emergency information from the City of Santa Rosa, visit www.srcity.org/emergency.

To find more information about preparing for power outages visit www.SoCoEmergency.org. Sign up for Sonoma County emergency alerts on SoCoAlert.org.

For questions about the power shutoff, contact Sonoma County 2-1-1. Do not call 9-1-1 unless it is an emergency.

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