

QUARTERLY REPORT
Catholic Charities
Homeless Services Center
Quarter 4 of Fiscal Year 2018/2019

QUARTERLY STATUS REPORT

Homeless Services Center (Catholic Charities of the Diocese of Santa Rosa)

Reporting is required as a condition of funding. The CITY will receive quarterly updates based on the information provided in this report (and for HMIS participants as it compares to the HMIS reports). Reports may be submitted electronically.

Each quarter should be reported **cumulative** (or for the quarter if requested below) beginning July 1, 2018, and ending through the quarter for which the report is being submitted.

Agency Name: Catholic Charities of the Diocese of Santa Rosa
Program Title: Homeless Services Center
Term: July 1, 2018 to June 30, 2019

Reporting Due Dates and Period (please check only one):

Report	Due Date	Report Period Covered
<input type="checkbox"/> 1 st Quarter Report:	October 10 th 2018	July 1, 2018 – September 30, 2018
<input type="checkbox"/> 2 nd Quarter Report:	January 10 th 2019	July 1, 2018 – December 31, 2018
<input type="checkbox"/> 3 rd Quarter Report:	April 10 th 2019	July 1, 2018 – March 31, 2019
<input checked="" type="checkbox"/> 4 th Quarter Report:	July 10 th 2019	July 1, 2018 – June 30, 2019

NARRATIVE:

HSC has continued expanded hours of operations providing mail, shower, refreshments, respite and phone services Monday through Friday. HSC continues to act as a pathway to services for those seeking shelter and housing, through referrals to HOST and Coordinated Entry, however it is important to note that direct referrals from HSC to shelter/Housing are no longer occurring as HSC no longer serves as the entryway into services following the launch and expansion of Coordinated Entry.

Unduplicated clients receiving services
[4thQuarter] 2018/2019

Individuals	This Quarter	YTD
Men	256	1122
Women	112	585
Gender Non-Conforming (i.e. not exclusively male or female)	0	1
Trans Female (MTF or Male to Female)	4	4
Children	0	0
Total Persons	372	1712
Veterans	40	127
Elderly (62+) <i>-(error noted in previous data submission, which included 60+. As such, excluded 26 participants aged 60-61 that were previously included in report)</i>	42	218
Disabled	175	895
Parole/Probation	8	50
Substance Abuse	75	368

RACE AND ETHNIC DATA REPORTING FORM

Racial Categories	QUARTERLY TOTALS			YEAR TO DATE TOTALS		
	# Hispanic/ Latino	# Non Hispanic/Latino	Total Number of Race Responses	# Hispanic/ Latino	# Non Hispanic/Latino	Total Number of Race Responses
White	12	224	236	105	1093	1198
Black or African American	1	34	35	9	167	176
Asian	0	7	7	0	23	23
American Indian or Alaska Native	40	14	54	126	57	183
Native Hawaiian or Other Pacific Islander	0	3	3	2	18	20
American Indian or Alaska Native <i>and</i> White	7	16	23	28	39	67
Asian <i>and</i> White	0	2	2	0	6	6
Black or African American <i>and</i> White	0	1	1	1	7	8
American Indian or Alaska Native <i>and</i> Black or African American	0	4	4	1	0	6
Balance of individuals reporting more than one race	1	6	7	7	18	25
Total	61	311	372	279	1433	1712
# Disabled Recipients	<u>895 YTD</u>		# Female-headed HH	<u>563 YTD</u>		

	[Quarter] 2018/2019	YTD
Female Head of House	108	563
Income levels:		
Very low (0-30% AMI)	359	1681
Low (31-50% AMI)	10	22
Median (51-80% AMI)	3	8
Over 80% AMI, Moderate or Null Data (Counted as over 80% AMI)	0	1

OUTPUTS	Quarter 2018/2019	YTD	Goal
1. Showers	5075	22134	11,000
2. Laundries	476 client loads of laundry 443 program loads (towels, etc.)	1683 client loads of laundry 1942 program loads (towels, etc.)	4,300
3. Assessments/intakes completed for services like PROGRAM, Shelters, Severe Weather Events, etc.	373	1714	2,100
4. Referrals to Coordinated Entry	88 280	276 468	600
5. Hours of Homeless Services Center Program operation	62 days @ 9hrs/day = 558 hours of operation.	249 days @ 9hrs/day = 2241 hours of operation.	400
6. Persons (unduplicated adults and children), utilizing basic services, including showers, phone service, storage, mail, and referrals to resources and services (unduplicated)	372 new	1712	2,100

INDICATORS	Quarter 2018/2019	YTD	Goal
7. Homeless Individuals will receive basic services, including showers, phone service, storage, mail, and referrals to resources and services	100%	100%	100%
8. Participants who have completed an intake with a trained homeless volunteer measured by intake forms on file	100%	100%	100%
9. Homeless Individuals will enter emergency shelter <i>(This number is continually low as referrals now happen through Coordinated Entry System and can bypass HSC)</i>	84 of 372, or 23%	442 of 1712, or 27%	35%
10. HSC participants will be engaged and enrolled in Coordinated Entry, who were previously unidentified homeless individuals not previously enrolled in services. <i>As above this number is lower than anticipated, as well as it is a smaller subset of participants who are 1st time HSC enrollees who are also enrolled in CE.</i>	110 of 372 or 30%	278 of 1712 or 16%	30%