



Attention Santa Rosa residents with one or more backflow devices:

Effective January 1st, 2019 the City of Santa Rosa Water Department switched to mailing out addressed postcards with your backflow preventer device information on the back in lieu of sending out addressed envelopes containing triplicate forms and a certified tester list.


The postcard notices will be mailed out at the beginning of the month of your device’s testing due date. For example, if your device is due to be tested on March 31st, you will receive your postcard notice at the beginning of March. The certified testers are now submitting their reports to us through an online portal.

On the front of the postcard you can find the link to our certified backflow testers list located on the Santa Rosa Water Quality webpage. The front of the postcard also contains directions on how to use the postcard to have your backflow preventer device tested.

Please see below what the front of the postcards looks like:

IMPORTANT: YOUR ACTION IS REQUIRED

NOTICE TO TEST BACKFLOW PREVENTER
AVISO PARA PROBAR EL DISPOSITIVO DE BACKFLOW



As required by law, this is your annual notice to test your backflow preventer. Here are the quick and easy steps to comply with this requirement:

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| 1. Save this notice and give to your tester. | 1. Guarda este aviso y dáselo a tu probador. |
| 2. Call a tester on our list of certified testers, available at: srcity.org/993/Water-Quality | 2. Llame a un probador en nuestra lista de probadores certificados: srcity.org/993/Water-Quality |
| 3. Schedule an appointment for them to perform the test by the due date. | 3. Programe una cita con el probador para que preforme la prueba antes de la fecha de vencimiento. |
| 4. Your tester will submit the test report online. | 4. Su probador presentará el informe en línea. |

It is your responsibility to assure compliance. If your backflow preventer fails testing, repairs must be made immediately. Safe drinking water is essential to us all; protecting our water from potential contamination is done with proper backflow protection. If you have questions, contact us by emailing waterquality@srcity.org or calling **707-543-3965**.

Please call our Water Quality phone line at (707) 543-3965 or email us at waterquality@srcity.org with any questions or concerns.

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