

# Q1 Project ID # (found on door hanger delivered to your home) Numero de Proyecto (encontrado en el folleto distribuido a su casa)

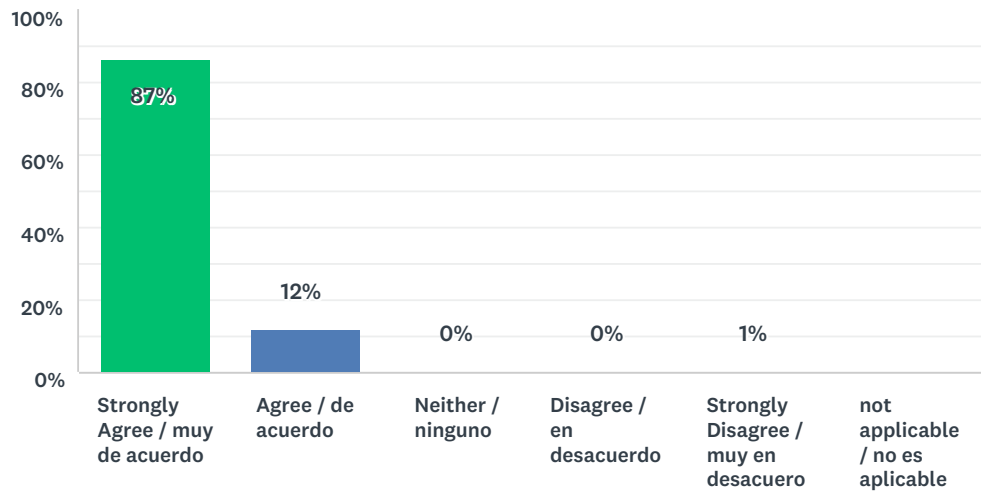
Answered: 307 Skipped: 0

ANSWER CHOICES	RESPONSES
C02180 Annual Slurry Seal 2018	307
TOTAL	307

**Number of Surveys Distributed: 1705**

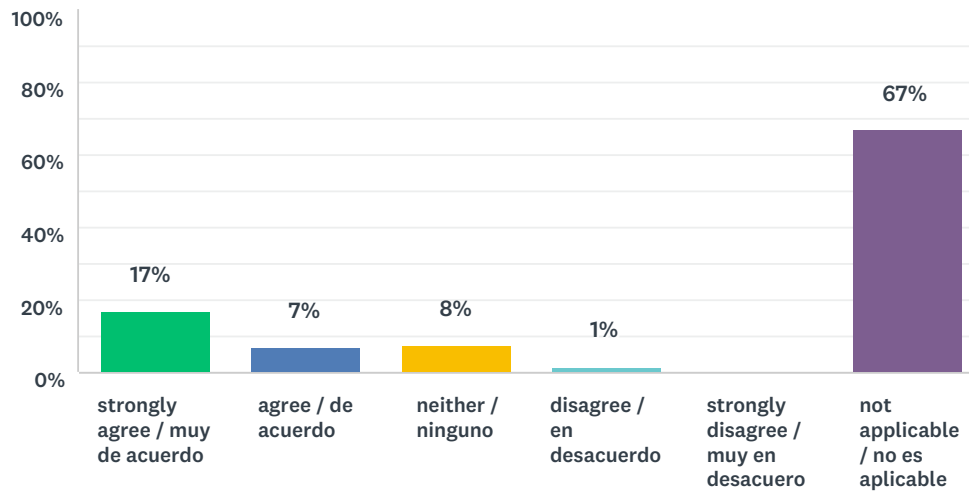
## Q2 I was informed about the construction before it began. / Se me informó sobre la construcción antes de empezar.

Answered: 306 Skipped: 1



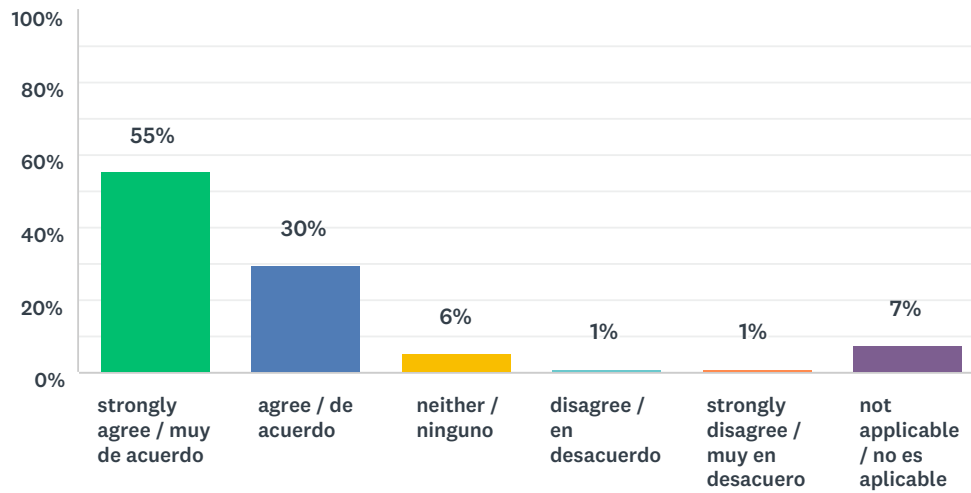
Q3 It was easy to use the project website to get progress updates. / Fue fácil de utilizar el sitio web para informarme sobre el progreso.

Answered: 290 Skipped: 17



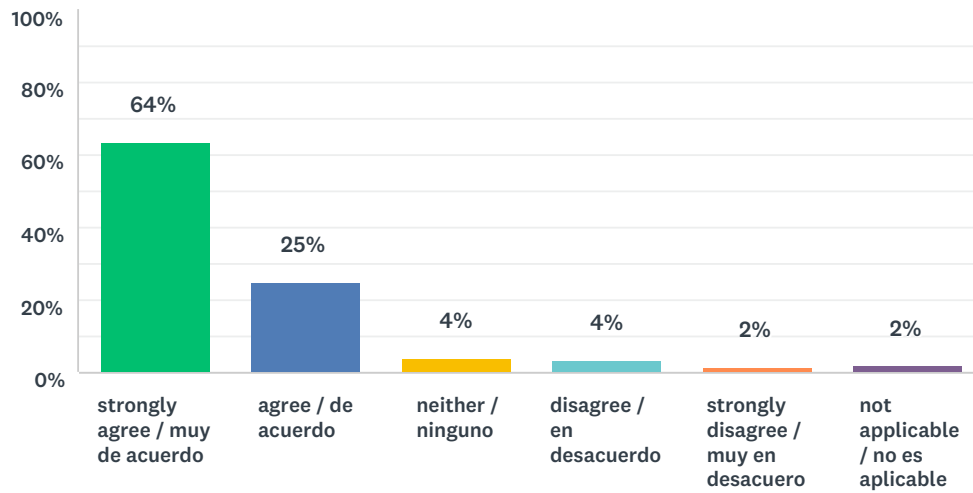
### Q4 The construction noise level was reasonable. / El nivel de ruido de la construcción fue razonable.

Answered: 303 Skipped: 4



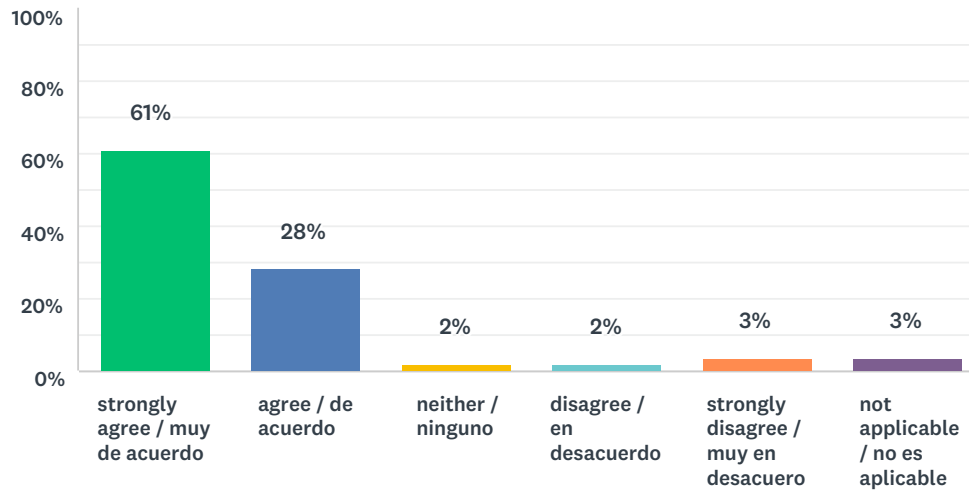
### Q5 Reasonable efforts were made to keep the job site clean. / Se hicieron esfuerzos razonables para mantener el sitio limpio.

Answered: 302 Skipped: 5



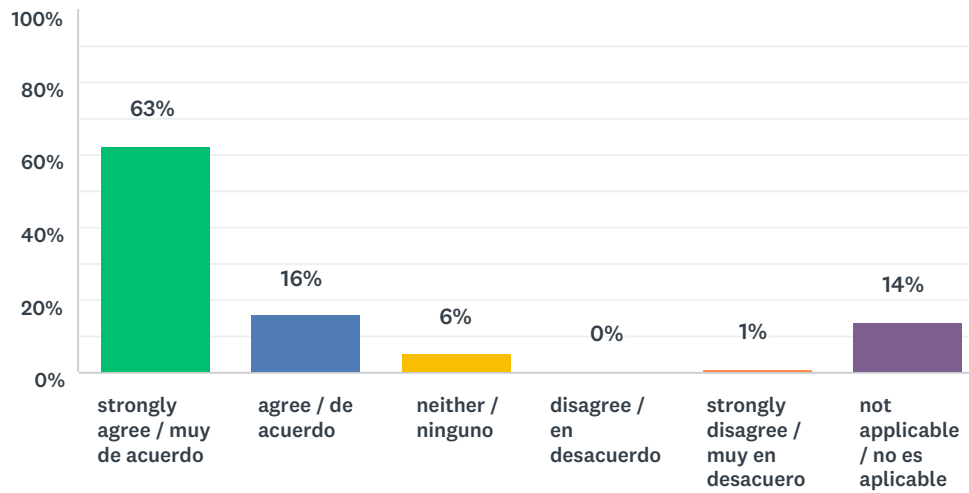
Q6 Impacts to traffic, driveway access and parking were managed well. /  
Los impactos a tráfico, entradas particulares y estacionamiento se  
manejaron bien.

Answered: 304 Skipped: 3



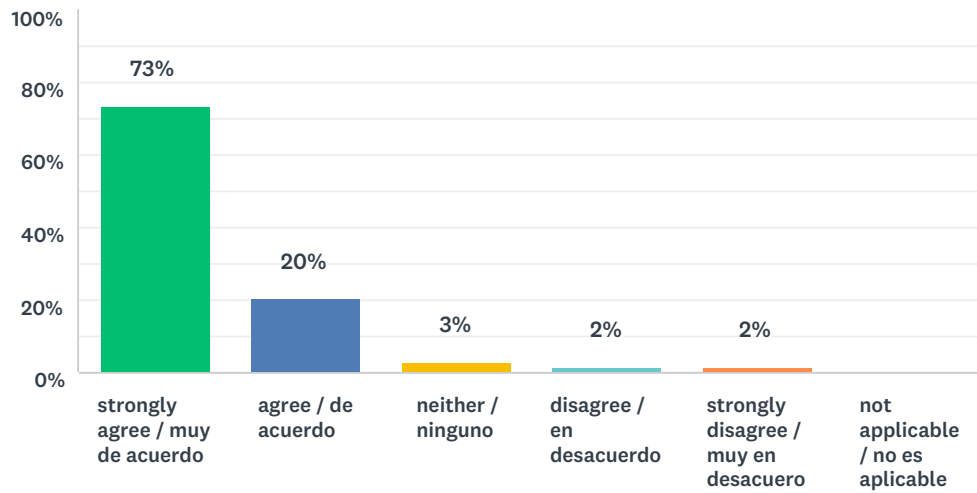
### Q7 The construction crew was courteous. / El equipo de construcción fue cortés.

Answered: 302 Skipped: 5



### Q8 I understand the value of the project for the community. / Entiendo el valor del proyecto para la comunidad.

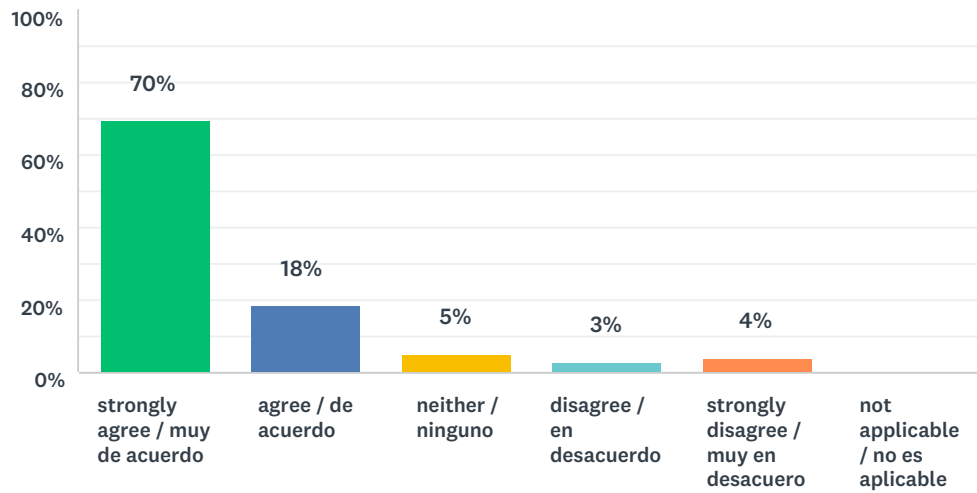
Answered: 303 Skipped: 4





Q9 Overall, I was satisfied with the construction project. / En general, estoy satisfecho con el proyecto de construcción.

Answered: 304 Skipped: 3



## Q10 Comments/Comentario:

Answered: 185 Skipped: 122

#	RESPONSES
1	Excellent job. (submitted via postcard)
2	Muy bonito gracias por su esfuerzo y trabajo. (submitted via postcard)
3	Great job! Our monthly street sweeper only drives down the middle of the street. (Submitted via postcard)
4	When is this project going to be completed? The slurry was applied but none of the white lines have been repainted.
5	Sloppy job and streets have black pebbles in gutter. Rough bumps in the street, not smooth. Dangerous for people riding their bikes and skateboards. (submitted via postcard)
6	Please evaluate Tuckhorn Dr at night (10 pm) to see if putting in parallel parking space marks (painted on the pavement) would let more cars park on Tuxhorn. Terrible lack of bus service to this site for so little parking, hence severe excess cars here. We need high density housing in neighborhood to support more bus service here. Too many cars & in general more parking spaces per dwelling isn't good policy. Car drivers at Amorosa Village are having to park 4-5 blocks away every day. We need more bus service to facilitate fewer cars owned per dwelling unit. (submitted via postcard)
7	It was hard to find a temporary parking spot in my own neighborhood, but I found one across the street. The new pavement is nice. Thanks! (submitted via postcard)
8	Left home for work long before work started & home after they left. Signage organization well done (submitted via postcard)
9	The way they coned off Stony Point was very (submitted via postcard)
10	Thank you! (Submitted via postcard)
11	City workers were informative and friendly. Thank you! (submitted via postcard)
12	It looks good and I told the crew I appreciated it. (submitted via postcard)
13	Why am I bringing in all stones from your asphalt? (submitted via postcard)
14	Still particles in the street. Maybe have more street cleaning after project. (submitted via postcard)
15	Excellent! (submitted via postcard)
16	Nicely done (submitted via postcard)
17	Job well done (submitted via postcard)
18	When will you work on roads that need it desperately, eg: Yulupa & Montgomery? (submitted via postcard)
19	The street looks terrible, crumbling asphalt. Worse than before! (submitted via postcard)
20	The streets in our neighborhood get relatively light traffic and really weren't in that bad of shape compared to Sonoma Ave and Montgomery dr, which have been horrible for a long time. When will they be fixed?! (submitted via postcard)
21	The complex is very smooth and paved. (submitted via postcard)
22	Good job! (submitted via postcard)
23	Thank you for your valuable work!!! (submitted via postcard)
24	They made every effort to contact us this time. (submitted via postcard)
25	Still not finished. Our stripes for parking area are halfway marked. (submitted via postcard)
26	Let it dry for 2 days. (submitted via postcard)

## Capital Projects Engineering Post-Construction Survey

27	Todo quedo muy bien :) (Submitted via postcard)
28	Why the black coating? In the past the lighter colored type was used, much better (cooler) than black. (submitted via postcard)
29	Thank you. (submitted via postcard)
30	The person who came door to door to notify residents is personable, professional and diligent. Well done! :) (submitted via postcard)
31	Good job! (submitted via postcard)
32	Scheduled on the same day as garbage pick-up. (submitted via postcard)
33	Incorrect lane markings on upper portion of Parktrail Dr were corrected in a timely manner. (submitted via postcard)
34	Fix the potholes in the unincorporated areas south towards rohnert park. (submitted via postcard)
35	Appreciate the personal notification at my home and the update when a change occurred due to a chemo patient in the neighborhood. (submitted via postcard)
36	We were out of town during the process so I can not answer all of these. (submitted via postcard)
37	Great job! Keep going on the rest of Santa Rosa. (submitted via postcard)
38	Thank you! (Submitted via postcard)
39	They started about an hour before they stated. Banged on my door to move my car off street. Rude
40	Thank you! Looks great.
41	The slurry application is uneven. My tenant on the granny unit was not informed of the proposed work, so when she left for work the crews had already started their job. Got slurry all over her car.
42	The roadway could use another layer of the slurry. (submitted via postcard)
43	A dozen homes in Brennan Acres had to walk across wet sealant to come and go and as a result it was transferred to sidewalks (submitted via postcard)
44	The final street sweeping messy scattered & concentrated debris not removing it (submitted via postcard)
45	Very good (submitted via postcard)
46	Street sweeper ineffective (submitted via postcard)
47	Closed road all day for 45 min of work looks terrible (submitted via postcard)
48	Good job – thanks for picking out our road to fix (submitted via postcard)
49	Went more smoothly than I expected (submitted via postcard)
50	Bravo zulo or well done the road is much more pleasant to drive on (submitted via postcard)
51	Very well done. Painless for the residents (submitted via postcard)
52	Our road did not need construction Sonoma Ave needs a redo. (submitted via postcard)
53	Original dates were Apr-Jul. But it was finally done in Aug. (submitted via postcard)
54	When does downtown street such as Sonoma Ave get repaved? (submitted via postcard)
55	Thank you! (submitted via postcard)
56	We were out of town during construction so some statements we can not answer. (submitted via postcard)
57	Could have done a better job at clean up. Lots of debris left on sidewalks and driveways (submitted via postcard)
58	We really appreciated the advance notice we received (submitted via postcard)
59	The work crew was very helpful & accommodating! (submitted via postcard)
60	The project manager from the City was very responsive to my emailed questions – Thanks! (submitted via postcard)

## Capital Projects Engineering Post-Construction Survey

61	street sweeping afterwards to remove loose black gravel would have landed a perfect score. Thanks. (submitted via postcard)
62	submitted via postcard
63	submitted via postcard
64	submitted via postcard
65	Thought the road was going to be more smooth, not impressed (submitted via postcard)
66	Great job!! (submitted via postcard)
67	Great! (submitted via postcard)
68	submitted via postcard
69	A lot of loose gravel continues to be present. (submitted via postcard)
70	Was out of town during construction. Communication prior was great! (submitted via post card)
71	Street is a gravel mess! Street cleaner was ineffective and poorly done. Rough surface and already peeling up in places. (submitted via post card)
72	Good Job! (submitted via postcard)
73	submitted via postcard
74	The pavement is fine except everyone turns around in my driveway leaving tire tracks (Naify & Dutton) (submitted via postcard)
75	submitted via postcard
76	submitted via postcard
77	submitted via postcard
78	submitted via postcard
79	Very well managed. Very courteous workers!!! (Submitted via postcard)
80	submitted via postcard
81	Thank you for the well designed map that was color coded, genius! and everyone worked very hard not to inconvenience anyone. (submitted via postcard)
82	submitted via postcard
83	submitted via postcard
84	submitted via postcard
85	Cars were allowed on too soon. Caused damage. (submitted via postcard)
86	Very neat job and much needed. (submitted via postcard)
87	submitted via postcard
88	We really appreciated the advanced notice and the project map. Looks great, thank you! (submitted via postcard)
89	submitted via postcard
90	I was very pleased with the work and workers were very polite.
91	Better than expected. Great job!
92	The night time jack hammering was extremely disruptive, but I understand they couldn't do it during the day because of traffic
93	I didn't use the website but Im sure it was easy thank you
94	Stony Pt looks great, but took way too long!
95	ok
96	Outstanding job of keeping us informed & doing excellent work & clean-up
97	Done in a timely manner. Street looks great - clean

## Capital Projects Engineering Post-Construction Survey

98	The roads seem dirtier since they've been done and not as smooth
99	Just waiting for lane/stop sign pain but everything looks great! Thank you!
100	Stony Point has improved a great deal but the new road paving is not the best job I have seen, still a somewhat bumpy road. I will take what I can get...
101	Thank you
102	We left for 3 day so was not impacted by the work done
103	Well done! Very nice!
104	We were away during the work Thank you so much for informing us ahead of time!
105	Perfect job
106	Does the loose gravel ever go away? Great job and thank you
107	Street looks great. Still waiting for painting the lines back
108	Street looks great waiting for the lines
109	Good Job well done
110	Thank you *they knocked on our door (I'd forgotten)
111	I was out of town during construction
112	Was puzzled why so many cars were still on street despite very adequate prior notice
113	Thanks, the neighborhood now look new, love you
114	Streets look really nice! Thx – and we benefitted considerably from abandon/inoperable cars being towed away!! Super grateful.
115	Crews drove over wet asphalt & had to make repairs. Asphalt debris remains in gutters
116	very nice
117	Great job
118	Very efficient
119	Job well done. (Thanks)
120	I assume this is what we pay taxes for
121	It's nice to be asked for feedback!
122	Smooth
123	lines
124	After 3 weeks pavement tears easily on warm days
125	Why fix something that was not broken; not enough traffic to repave the end of our street now all mess up hope you will fix soon
126	It took way longer than the original plans but overall well worth it
127	The material is messy and tracked up my driveway.
128	Was not home during actual construction but the fact that I was ordered to leave my house before the indicated start time was upsetting
129	More time should have been allotted for slurry to cure
130	was gone when work was done
131	C02180
132	Thanks!
133	We were not home during project.
134	I'm assuming this inquiry is about the Stony Point Rd (not the slurry seal) project took way too long!!!

## Capital Projects Engineering Post-Construction Survey

135	The slurry was completed in a timely manner w/minimal traffic impact
136	I was in Montana during construction but it looked great upon my return
137	Great job
138	Couldn't have been better!
139	Why all the gravel in gutter? Now it all will go down to the rivers! Even if you clean it, its loose gravel!
140	Streets are nicely paved but the leftover rubble on the sides of the street near sidewalk could be cleaned up a little bit: left a mess
141	Thank you for the planning & execution involved very satisfied!
142	Thank you!
143	Great job
144	Tremendous amount of grit still in road, garbage trucks tore up the street.
145	Awesome job handling this project!! Crew was amazing
146	Thank you. Streets look great! Now the sidewalks please.
147	Thank you, Well done!
148	The sewer drain top was never cleaned. I cleaned it threw it away (top drain had plastic & asphalt on it
149	Not applicable (I had no experience w/this). Only problem was accessibility to street after work completed. Some crew members allowed cars in others said no
150	great job! well done & clean
151	The improvement looks really good. Thank you very much!
152	Was gone on a trip thru the whole thing – looks great! Just needs the lanes back on the road.
153	There are areas of the road that require patching-repair.
154	Thank you Steve!
155	We pay a lot of guys to stand sit around and no nothing. Maybe be more efficient in use of people?
156	Please put yellow reflector on the devided curves. It would be very difficult to see when the rain comes. **(on newly road Stony Point Road) (both sides please)
157	Great improvement job! It just took too long and the work interfered with flow of traffic for 3 years. It was frustrating
158	The construction crew started at 6 am sweeping streets – very loud
159	They did no prep work before which left leaves & small sticks in the sealant. Looks bad also the crosswalks & stop road paint hasn't been redone.
160	Well, I'm not sure if this refers to the 3 years it took to widen Stony Point or when repaved roads were done except our street?
161	I'm not sure if this refers to the 3 years it took to widen Stony Point Rd, or repave our neighborhood streets except our street?
162	Well done and thank you
163	A lot of debris left in slurry
164	Gracias nuestro veandario seve muy bonito
165	The rocks used on the slurry seal is too rough (too big) If someone falls they will scrape all the wall down to the bone
166	Great job! Great People! Thank you!
167	Great completed job, but the "tar snakes" months before were horrible & an unsafe impact for motorcycles. We do not agree with lines that now will be painted

## Capital Projects Engineering Post-Construction Survey

168	Our basketball hoop was moved off the sidewalk onto the grass & not moved back.
169	I'm glad to answer this survey. I was going to write a letter about how well the project of putting down slurry was finished product looks exceptional. Thank you!
170	Slurry is of poor quality & coming up. Road is rougher
171	I think traffic was allowed back a little too soon. It got a little chewed up.
172	I'm 100% sure the money spent to do this in the area around my home could have been spent to fix other rdas in MUCH worse shape. That being said, the job was done well with minimal disruption. However weeks after completion we still have loose "slurry" in the gutter/street which makes it's way into our driveways, garages, and eventually our homes. Is there going to be any further street sweeping or cleanup to handle this problem?
173	The map for our neighborhood was so helpful, you really planned very well so we were all able to comply with your instructions, job well thought out and well done!
174	Better traffic control at Hillsboro Way (concrete pillars) and Summerfield would have helped.
175	Crew was very efficient and very helpful. Told us where available parking would be while our street was closed. Very pleased with results of project.
176	Small black pebbles are eveywhere. They are carried on shoes onto the driveway, into the garage and into the home through the exterior doors. After the work was completed, vehicles were driving on our street as early as 4:30 pm. One of the neighbors vehicles removed a 3 inch round patch of slurry which remains today. I suggest designating a "no parking day" to allow a street sweeper to clean up this mess.
177	Surface is too rough - kids hate it. Not good for skate boarding.
178	What a stellar job this group of guys did on our neighborhood. Our family saw a similar project miserably fail in Windsor a number of years ago and the street was left looking awful. Talked to a couple of them and they were nice and empathetic to the closure of our neighborhood. 10 out of 10 for these guys!
179	Nice job!
180	Roads were opened far too early to traffic. It was a hot day, not a dry day. Large amounts of asphalt are still coming up. Was told in a condescending manner that 'they' would be back to vacuum the surplus. Hasn't happened. Sloppy job down by my end of Santa Marta Court. This won't last long.
181	The Slurry Seal had a lot of debris under the coating. There were sticks sealed under the coating and when driving on it with my vehicles he seal was peeling up off of the street.
182	Terrible sealing job, looks cheap and shitty and like it'll need to be done again in 3 years
183	My parked automobile was damaged by another automobile that parked too close, front bumper to front bumper. The damage caused a misalignment on the driver's side of my automobile front bumper, half centimeter from my automobile's front left fender! Can I recover from the City of Santa Rosa the value of the damage? Joaquin Carcache 3820 Sumner Ln #13 Santa Rosa, CA 95405
184	Excellent job! This went so much smoother than I expected. I thought the city did an EXCELLENT job on this.
185	The project info indicated that streets would be sealed in a certain order, but that was completely inaccurate. Fortunately I didn't rely on the info provided or I would have been trapped in my court and unable to use my car all day. There was a lot of mess left in the gutter area. Workers drove on the street too soon after sealing and left gouges and marks. This work needs doing but could have done much more neatly and efficiently.