

REESTABLISHING WATER CONNECTION

Getting water to your property is a pivotal step in your rebuilding. We're working hard to get you reconnected safely and efficiently. Here are the guidelines you'll need to get your water turned on. If you need help, we're here.

REBUILDING
TOGETHER

Additional information regarding the Santa Rosa rebuilding effort available online:

[SRCity.org/rebuild](https://srcity.org/rebuild)

[SonomaCountyRecovers.org](https://sonomacountyrecovers.org)

PROCESS

1. Prepare the necessary information below
2. Contact **Water Engineering Services** at WaterEng@SRCity.org or **707-543-3959**
3. Water Engineering Services will inspect your property within 5 business days
4. Once inspection is passed, contact a backflow tester
NOTE See the attached list of Water Quality certified backflow testers.
5. Water turned on!

WHAT YOU'LL NEED

- ▶ Service Address;
- ▶ Name, mailing address, phone number and email of the person requesting the water service be turned on as well as who will be paying the bill;
- ▶ The reason water service is being turned on;
NOTE Currently, water can only be turned on for Debris Cleanup Process.
- ▶ A backflow device will be required along with a minimum of 10' of pipe from the back of the backflow device and a hose bib onsite.
NOTE A plumbing permit will be required if any of the following are required:
 - A new backflow device needs to be installed.
 - You need to install, repair, or replace at 10 feet of pipe with a hose bib on the property side from the back of your backflow device to the property.

Together, we'll get your water connected and keep you on the path to recovery.

WE'LL BE HERE WITH YOU EVERY STEP OF THE WAY.