



## NEWS RELEASE

**FOR IMMEDIATE RELEASE:**

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**UPDATED: Boil Water Noticed Issued for Isolated Area in Fountaingrove**

Santa Rosa, CA – Due to additional system pressure loss attributed to the Tubbs Fire, the boil water notice that was issued 10/9/2017 at 11:00pm for an isolated area of Fountaingrove is being expanded.

In addition to the precautionary notice given to residents who live East of Mendocino Avenue, North of Chanate Road, West of Fountaingrove Parkway, and South of Mark West Springs Road, the boil water notice is expanded to include all residents who access their home off of Fountaingrove Parkway on Rincon Ridge Drive, Sedgemoore Drive, Hansford Court, and Parker Hill Road.

This is an isolated incident and does not affect the entire evacuated area. Residents should not be accessing this area due to evacuation. Once evacuations have been officially lifted, residents will need to adhere to the boil water notice, unless otherwise notified in writing. All residents in the affected area must bring all water to a boil before consuming to ensure the water is safe to drink.

An alternative method of disinfection for residents that are not able to boil their water is to use fresh, unscented, liquid household bleach. To do so, add 8 drops (or 1/8 teaspoon) of bleach per gallon of clear water or 16 drops (or 1/4 teaspoon) per gallon of cloudy water, mix thoroughly, and allow it to stand for 30 minutes before using. A chlorine-like taste and odor will result from this disinfection procedure and is an indication that adequate disinfection has taken place.

For a detailed map of the affected area, visit: <https://srcity.org/DocumentCenter/View/17801>  
Please be aware that other than this identified area, the water system has not been compromised. Staff are continuing regular water quality sampling on the entire system to ensure water quality standards are met.

For more information about water quality the call 707-543-4511.

Additional information is also available at [srcity.org/emergency](http://srcity.org/emergency)

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#### **About Santa Rosa Water**

Santa Rosa Water is governed by a seven-member Board appointed by the Santa Rosa City Council. The City of Santa Rosa Water Department provides water and sewer service to 53,000 customer accounts and operates a wastewater treatment plant and recycled water distribution system that serves a regional population of 230,000. For more information, visit [srcity.org/water](http://srcity.org/water), email [srwater@srcity.org](mailto:srwater@srcity.org), or call (707) 543-4200.

**Santa Rosa Water | Our Future in Every Drop!**