



MEMORANDUM

Date: June 26, 2017
To: Mayor Coursey and Members of the Council
Sean McGlynn, City Manager
From: Kelli Kuykendall, Acting Homeless Services Manager
Subject: Third Quarter Report – Homeless Outreach Services Team (HOST) Program

Attached is the cumulative third quarter report for the Homeless Outreach Services Team (HOST) Program for the period of July 1, 2016 to March 31, 2017. A summary of the accomplishments is provided below:

- Made initial contact with 278 unsheltered homeless persons, all of which completed vulnerability assessments (VI-SPDAT) and engaged into services.
- 81% (224/278) have been placed into safe shelter (safe parking, hotel, campground, emergency shelter, reunification to supportive living situation), which Catholic Charities attributes to the exemplary on-going trust building that the HOST team does with those they are serving.
- 18% (51/278) have been placed into housing (transitional or permanent housing).
- Catholic Charities provides recently or currently homeless individuals with financial incentives to help with clean-up of abandoned encampments, known as Conservation Crew. A total of 43 clean-ups were coordinated with 71 Conservation Crew participants, resulting in the removal of approximately 60,000 pounds of debris from abandoned encampments. A total of 18,700 pounds of debris was removed during the third quarter alone.
- 2,591 showers provided through the HOST Clean Start mobile bathroom-shower trailer serving 641 unique individuals.
- The HOST response line received 1,270 calls (1-855-707-HOST (4678)), which far exceeds the projected goal of 200 total calls for the year.

Feel free to contact me should you have any questions about the HOST Program or the report at ext. 3315 or kkuykendall@srcity.org.

Thanks, Kelli

EXHIBIT C: QUARTERLY STATUS REPORT

HOMELESS OUTREACH SERVICES TEAM PROGRAM (Catholic Charities of the Diocese of Santa Rosa)

Reporting is required as a condition of funding. The CITY will receive quarterly updates based on the information provided in this report (*and for HMIS participants as it compares to the HMIS reports*). Reports may be submitted electronically.

Each quarter should be reported **cumulative** (or for the quarter if requested below) beginning July 1, 2016, and ending through the quarter for which the report is being submitted.

Agency Name: Catholic Charities of the Diocese of Santa Rosa
Program Title: Homeless Outreach Services Team Program
Term: July 1, 2016 to June 30, 2017

Reporting Due Dates and Period (please check only one):

Report	Due Date	Report Period Covered
<input type="checkbox"/> 1 st Quarter Rpt:	October 10 th 2016	July 1, 2016 – September 30, 2016
<input type="checkbox"/> 2 nd Quarter Rpt:	January 10 th 2017	July 1, 2016 – December 31, 2016
<input checked="" type="checkbox"/> 3 rd Quarter Rpt:	April 10 th 2017	July 1, 2016 – March 31, 2017
<input type="checkbox"/> 4 th Quarter Rpt:	July 10 th 2017	July 1, 2016 – June 30, 2017

1. Total Number of Unduplicated Participants Assisted (cumulative through report period and enter only numbers for only 1a OR 1b depending on your project):

1a. For projects serving only individuals **OR** families (households) enter the total number of unduplicated participants or families/households served (but not both):

278 Individuals (singles) **OR** _____ Families (households)

1b. For projects serving **both** individuals (singles) AND family (households) enter the total number of participants (singles + all household members) served (enter one number only): _____

2. Please include a brief narrative of 50 words or less on your program's progress:

The HOST team has continued to increase the number of placements into safe shelter. Last quarter 71% of the participants entered safe shelter and this quarter it rose by 10% to 81% of participants entering safe shelter. This is exemplary of the ongoing trust building that the HOST team does with those they are serving. Additionally the Conservation Crew has taken out 18,700 pounds of trash. One challenge this last quarter was that a power pole fell over into the shower trailer van, not allowing us to transport the shower trailer until it was fixed.

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3. **INCOME DETERMINATION:** complete the table below indicating the total number of participants assisted for the **QUARTER and CUMULATIVE TO DATE**. For each year in which ANY grant funds were expended, direct benefit data will be required for the entire year.

Number of Participants Directly Assisted

	Total No. of Participants Assisted	Below 30% (Extremely Low)	31% to 50% (Very Low)	51% to 80% (Low Income)	Over 80% (Non-low Moderate)
For the quarter	92	90	2	0	0
Cumulative to date	278	255	17	6	0

4. **RACE/ETHNICITY DETERMINATION;** The total number of participants shown in the first column below should equal the number of participants directly assisted in #3 above.

	<i>For the quarter</i>	<i>Cumulative to date</i>
RACE/ETHNICITY DATA	(Total) No. of participants served	(Total) No. of participants served
White	71	185
Black or African American	5	24
Asian	0	3
Mexican/American Indian/Alaskan Native	12	25
Native Hawaiian/Other Pacific Islander	1	2
Mexican/American Indian or Alaska Native and White	0	3
Asian and White	0	1
Black/African American and White	0	1
Mexican American Indian/Alaska Native &	0	1
Other multi-racial	3	33
Total number assisted (must equal the total number of participants in Q #1 and #3 above):	92	278
*this number should be equal to or less than the total # of participants served		

This report has been created using the project's HMIS data: Yes No

If HMIS data has not been used, indicate the data source:

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5. Performance Outcomes (CUMULATIVE):

Using the approved outcomes sheet included with your project's funding agreement Exhibit A, please complete the table below indicating the actual number of project participants who have achieved outcomes from July 1, 2016, through the reporting period.

Project Quantitative Measure Text	Actual Outcomes Achieved from July 1, 2016 through this report period
<p>1) 400 unsheltered homeless persons will receive assistance under the PROGRAM</p> <ul style="list-style-type: none"> ○ # of initial contacts ○ # and % of participants that complete a VI-SPDAT <p>2) Of those participants screened using VI-SPDAT</p> <ul style="list-style-type: none"> ○ 150 screened for HIV/HCV/TB ○ 80% will engage into supportive services ○ 25% will be provided safe shelter (safe parking, hotels, campgrounds, emergency shelters, reunification to supportive living situations) ○ 33% will be housed (transitional or permanent housing providing one year or more of housing), <u>of the housed cohort:</u> <ul style="list-style-type: none"> ➤ 40% will increase their income or benefit status ➤ 50% will enroll into health coverage (measured at 3 months and 6 months) ➤ 80% of respondents will retain their housing measured at 6 months and 12 months) ➤ Reduction in the number of emergency room visits, law enforcement interactions, inpatient hospitalizations, and ambulance rides (measured at 6 months and 12 months) ○ Reduce environmental impacts to creeks and waterways by decreasing the number of persons living along waterways (measured by exits to safe shelter and housing) <p>3) 200 calls made to 24/7 response line</p> <p>4) 50 coordinated abandoned camp clean-ups to include 25 Conservation Crew participants.</p> <p>5) 4,300 showers will be provided through the operation of the Trailer</p>	<p>Number who achieved Outcome(s):</p> <p>1) 278</p> <ul style="list-style-type: none"> ○ 278 contacted ○ 100% (278/278) completed VI-SPDAT <p>2) Of those participants screened using VI-SPDAT:</p> <ul style="list-style-type: none"> ○ 60 screened for HIV/HCV/TB ○ 278/278 or 100% engaged into supportive services ○ 224/278 or 81% were provided safe shelter (safe parking, hotels, campgrounds, emergency shelters, reunification to supportive living situations) ○ 51/278 or 18% were housed (transitional or permanent housing providing one year or more of housing), <u>of the housed cohort:</u> <ul style="list-style-type: none"> ➤ 33/51 or 64% increased their income or benefit status ➤ 51/51 or 100% enrolled into health coverage (measured at 3 months and 6 months) ➤ 50/51 or 98% of respondents retained their housing measured at 6 months and 12 months) ➤ 45% reduction in the number of emergency room visits and inpatient hospitalizations ➤ 77% reduction in the number of law enforcement interactions ➤ 56% reduction in the number of ambulance rides. ○ 4 persons living along waterways entered safe housing or permanent housing

<ul style="list-style-type: none"> ○ # of participants served (unduplicated), of those served the # that engaged into supportive services 	<p>3) 1,270 calls were made to 24/7 response line</p> <p>4) 43 coordinated abandoned camp clean-ups which included 71 unique Conservation Crew participants.</p> <p>5) 2,591 showers were provided through the operation of the Trailer 641 unique individuals served and engaged into supportive services.</p>
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6. For those participants which complete the VI-SPDAT, please complete the table below indicating the **CUMULATIVE** number of those assisted from July 1, 2016, through the reporting period.

Type of place where participant sleeps most often:	
Shelter	67
Street, sidewalk, or doorway	102
Car, van, or RV	63
Creek or park	17
Other (SPECIFY):	29
Where did participant live prior to becoming homeless?	
Sonoma County	184
Other part of California	59
Other (SPECIFY): Out of state	35

Date: 3/10/17

Name: Jennielynn Holmes
(type/print)

Phone: 707-800-2372

Title: Director of Shelter and Housing