



MEMORANDUM

Date: November 14, 2016
To: Mayor Sawyer and Members of the Council
Sean McGlynn, City Manager
From: Kelli Kuykendall, Program Specialist
Subject: First Quarter Report – Homeless Outreach Services Team (HOST) Program

Attached is the first quarter report for the Homeless Outreach Services Team (HOST) Program for the period of July 1, 2016 to September 30, 2016. A summary of the accomplishments is provided below:

- Made initial contact with 97 unsheltered homeless persons of which 97 (100%) completed vulnerability assessments (VI-SPDAT) and 48 (49%) enrolled into services
- 46 were provided safe shelter (safe parking, hotel, campground, emergency shelter, reunification to supportive living situation)
- 4 were housed (transitional or permanent housing)
- Catholic Charities provides recently or currently homeless individuals with financial incentives to help with clean-up of abandoned encampments, known as Conservation Crew. During the first quarter, 15 clean-ups were coordinated with 20 Conservation Crew participants, resulting in the removal of approximately 23,000 pounds of debris from abandoned encampments.
- 1,078 showers provided through the HOST Clean Start mobile bathroom-shower trailer, compared to a cumulative total of 1,198 for the period February 2016 (trailer placed in service) to June 2016
- The HOST response line received 485 calls (1-855-707-HOST (4678)) compared to a cumulative total of 554 for the period August 2015 (program start date) to June 2016.
- HOST will be expanding its team to add a Victim Services Outreach Worker through a Cal OES contract which will be a partnership with the District Attorney's office, Verity, and the Family Justice Center; and a Serial Inebriate Program Outreach Worker through a contract with the Sonoma County Task Force for the Homeless.

Feel free to contact me should you have any questions about the HOST Program or the report at ext. 3315 or kkuykendall@srcity.org.

Thanks, Kelli

EXHIBIT C: QUARTERLY STATUS REPORT

HOMELESS OUTREACH SERVICES TEAM PROGRAM (Catholic Charities of the Diocese of Santa Rosa)

Reporting is required as a condition of funding. The CITY will receive quarterly updates based on the information provided in this report (*and for HMIS participants as it compares to the HMIS reports*). Reports may be submitted electronically.

Each quarter should be reported **cumulative** (or for the quarter if requested below) beginning July 1, 2016, and ending through the quarter for which the report is being submitted.

Agency Name: Catholic Charities of the Diocese of Santa Rosa
Program Title: Homeless Outreach Services Team Program
Term: July 1, 2016 to June 30, 2017

Reporting Due Dates and Period (please check only one):

Report	Due Date	Report Period Covered
<input checked="" type="checkbox"/> 1 st Quarter Rpt:	October 10 th 2016	July 1, 2016 – September 30, 2016
<input type="checkbox"/> 2 nd Quarter Rpt:	January 10 th 2017	July 1, 2016 – December 31, 2016
<input type="checkbox"/> 3 rd Quarter Rpt:	April 10 th 2017	July 1, 2016 – March 31, 2017
<input type="checkbox"/> 4 th Quarter Rpt:	July 10 th 2017	July 1, 2016 – June 30, 2017

1. Total Number of Unduplicated Participants Assisted (cumulative through report period and enter only numbers for only 1a OR 1b depending on your project):

1a. For projects serving only individuals **OR** families (households) enter the total number of unduplicated participants or families/households served (but not both):

 97 Individuals (singles) **OR** Families (households)

1b. For projects serving **both** individuals (singles) AND family (households) enter the total number of participants (singles + all household members) served (enter one number only):

2. Please include a brief narrative of 50 words or less on your program's progress:

HOST is in the process of finalizing a Cal OES (Office of Emergency Services) contract which will be a partnership with the DA's office, Verity and the Family Justice Center to add a Victim Services Outreach Worker to the HOST team. This specialized Outreach Worker will be able to facilitate resources for people experiencing homelessness that have been victims of crime. Additionally, HOST is in the process of finalizing a contract with the Task Force for the Homeless to hire a SIP (Serial Inebriate Program) Outreach Worker. This specialized Outreach Worker will be Drug and Alcohol Counseling Certified and will engage and triage those who are serially inebriated to treatment options, in partnership with DAAC Turning Point. HOST Outreach Worker Daisy Pulido has joined the County's next SOAR cohort in order to be trained in helping individuals attain SSI/SSDI benefits. All HOST staff was trained & certified in Mental Health First Aid, an 8-hour course that teaches how to identify, understand and respond to signs of mental

illnesses and substance use disorders. Lastly, the Conservation Crew removed approximately 23,000 pounds of waste from abandoned encampments.

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3. **INCOME DETERMINATION:** complete the table below indicating the total number of participants assisted for the **QUARTER and CUMULATIVE TO DATE**. For each year in which ANY grant funds were expended, direct benefit data will be required for the entire year.

Number of Participants Directly Assisted

	Total No. of Participants Assisted	Below 30% (Extremely Low)	31% to 50% (Very Low)	51% to 80% (Low Income)	Over 80% (Non-low Moderate)
For the quarter	97	91	4	2	0
Cumulative to date	97	91	4	2	0

4. **RACE/ETHNICITY DETERMINATION;** The total number of participants shown in the first column below should equal the number of participants directly assisted in #3 above.

RACE/ETHNICITY DATA	<i>For the quarter</i>		<i>Cumulative to date</i>	
	<i>(Total) No. of participants served</i>		<i>(Total) No. of participants served</i>	
White	52		52	
Black or African American	8		8	
Asian	3		3	
Mexican/American Indian/Alaskan Native	3		3	
Native Hawaiian/Other Pacific Islander	1		1	
Mexican/American Indian or Alaska Native and Asian and White	3		3	
Black/African American and White	1		1	
Mexican American Indian/Alaska Native & Other multi-racial	1		1	
Total number assisted (must equal the total number of participants in Q #1 and #3 above):	24		24	
Total number assisted (must equal the total number of participants in Q #1 and #3 above):	97		97	
*this number should be equal to or less than the total # of participants served				

This report has been created using the project's HMIS data: Yes No

If HMIS data has not been used, indicate the data source:

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5. Performance Outcomes (CUMULATIVE):

Using the approved outcomes sheet included with your project's funding agreement Exhibit A, please complete the table below indicating the actual number of project participants who have achieved outcomes from July 1, 2016, through the reporting period.

Project Quantitative Measure Text	Actual Outcomes Achieved from July 1, 2016 through this report period
<p>1) 400 unsheltered homeless persons will receive assistance under the PROGRAM</p> <ul style="list-style-type: none"> ○ # of initial contacts ○ # and % of participants that complete a VI-SPDAT <p>2) Of those participants screened using VI-SPDAT</p> <ul style="list-style-type: none"> ○ 150 screened for HIV/HCV/TB ○ 80% will engage into supportive services ○ 25% will be provided safe shelter (safe parking, hotels, campgrounds, emergency shelters, reunification to supportive living situations) ○ 20% will be housed (transitional or permanent housing providing one year or more of housing), <u>of the housed cohort</u>: <ul style="list-style-type: none"> ➤ 40% will increase their income or benefit status ➤ 50% will enroll into health coverage (measured at 3 months and 6 months) ➤ 80% of respondents will retain their housing measured at 6 months and 12 months) ➤ Reduction in the number of emergency room visits, law enforcement interactions, inpatient hospitalizations, and ambulance rides (measured at 6 months and 12 months) ○ Reduce environmental impacts to creeks and waterways by decreasing the number of persons living along waterways (measured by exits to safe shelter and housing) <p>3) 200 calls made to 24/7 response line</p> <p>4) 50 coordinated abandoned camp clean-ups to include 25 Conservation Crew participants.</p>	<p>Number who achieved Outcome(s):</p> <p>1) 97 unsheltered homeless persons received assistance</p> <ul style="list-style-type: none"> ○ 97 contacted ○ 100% (97/97) completed VI-SPDAT <p>2) Of those participants screened using VI-SPDAT:</p> <ul style="list-style-type: none"> ○ 47 screened for HIV/HCV/TB ○ 48/97 or 49% engaged into supportive services ○ 46/97 or 47% provided safe shelter ○ 4/97 or 4% housed, <u>of the housed cohort</u>: <ul style="list-style-type: none"> ➤ % increased their income or benefit status – data pending ➤ % enrolled into health coverage (measured at 3 months and 6 months) – data pending ➤ % of respondents retained their housing measured at 6 months and 12 months) – data available Q2 and Q4 reports ➤ Reduction in the number of emergency room visits, law enforcement interactions, inpatient hospitalizations, and ambulance rides (measured at 6 months and 12 months) -- data available Q2 and Q4 reports ○ 1 person living along waterways entered safe housing or permanent housing <p>3) 485 calls made to 24/7 response line</p> <p>4) 15 coordinated abandoned camp clean-ups which included 20 unique Conservation Crew participants.</p>

<p>5) 4,300 showers will be provided through the operation of the Trailer</p> <ul style="list-style-type: none"> ○ # of participants served (unduplicated), of those served the # that engaged into supportive services 	<p>5) 1,078 showers were provided through the operation of the Trailer</p> <ul style="list-style-type: none"> ○ 224 unique individuals served ○ Of those served, 60/224 or 27% engaged into supportive services
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6. For those participants which complete the VI-SPDAT, please complete the table below indicating the **CUMULATIVE** number of those assisted from July 1, 2016, through the reporting period.

Type of place where participant sleeps most often:	
Shelter	26
Street, sidewalk, or doorway	39
Car, van, or RV	25
Creek or park	5
Other (SPECIFY):	2
Where did participant live prior to becoming homeless?	
Sonoma County	65
Other part of California	21
Other (SPECIFY): Out of state	11