



from the street to the creek
Business Done Right

Automobile Parts Stores use and sell many types of products that can contain pollutants. If spilled or disposed of improperly these contaminants can pollute our local creeks.

The most important thing to know about sewers and storm drains is that they are two different systems. When water flows off your property, it flows directly into the storm water drainage system. The storm water drainage system consists of street gutters, inlets, catch basins, and ditches. Many people believe that storm water gets “cleaned” but it does not. Rather, it flows directly into our creeks, rivers, lakes, and the ocean without any treatment at all. Only the water that goes down a sink, toilet, or another inside drain flows to the wastewater treatment plant. Toxic material cannot be discharged to either system.

As a valued member of the local business community, we know that you are invested in protecting the quality of life that your customers, members of the community, and visitors enjoy.

Are You Ready to Respond to a Spill?

- Have a written plan.
- Train your employees on procedures and equipment use.
- Have your plan and spill cleanup equipment accessible.
- Know how to handle hazardous materials.
- Have Material Safety Data Sheets for any products you are using.
- Report hazardous spills at (707) 528-5151 or 911.

Keep Your Property Clean:

- Check and clean your property regularly.
- Sweep up all debris, and never wash it down the storm drain.
- Clean up wet or oily spots with rags and absorbent or a designated mop.
- Pour the mop wash water into an inside drain only.
- Never let power washing or steam cleaning water go to the storm drain. It must be collected and disposed of into a sewer drain.

- Sweep the trash areas daily. Never use a hose in your dumpster or on the pavement.
- Replace damaged dumpsters by calling your local garbage company.
- Keep dumpster lids closed to keep rain out and debris in.
- Store materials inside or under a cover, so rain and wind don't carry them to the storm drain.

Inform Your Customers

- Post signs to inform customers that working on vehicles is prohibited.
- It's the law, call the Santa Rosa Police Department if customers don't comply.
- Post signs informing people that dumping waste on your property is illegal.
- Anything dumped at your site becomes your responsibility; make sure everything is disposed of properly to avoid violations.
- Obtain information on proper disposal from the Sonoma County Waste Management Agency's Eco-Desk at (707) 565-DESK (3375), or www.recyclenow.org.

Santa Rosa Contact Information:

- To report a spill call (707) 543-3800.
- To report a hazardous material spill, such as oil or gasoline products call 911 or (707) 528-5151.
- For questions about storage or handling of hazardous materials call the Fire Department at (707) 543-4108.
- To report work being conducted on vehicles in your parking lot, call the Police Department at (707) 528-5222.
- To get information on proper disposal of materials call (707) 565-DESK (3375), or go to www.recyclenow.org.
- To get information regarding dumpster and waste hauling call (707) 568-1478.
- For help implementing these measures or if you have questions about storm water, call (707) 543-4200.

Releasing pollutants into the storm drain system or a waterway violates the City of Santa Rosa's Storm Water and Sanitary Sewer Use Ordinances.

Contact information for businesses outside of Santa Rosa:



City of Cloverdale

Public Works Department

<http://www.cloverdale.net/index.aspx?nid=254>

(707) 894-1792



City of Cotati

Public Works/Engineering Department

<http://www.ci.cotati.ca.us/sections/departments/pw-storm-water.cfm>

During Business Hours: (707)665-3637

After Hours: (707)792-4611

Businesses in Cotati seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.



City of Fort Bragg

<http://www.co.mendocino.ca.us/planning/stormwater.htm>

(707) 964-5379



City of Healdsburg

Public Works Department

<http://www.ci.healdsburg.ca.us/index.aspx?page=192>

(707) 431-3346



City of Rohnert Park

Public Works Department – Public Safety Dispatch

<http://www.rpcity.org/index.aspx?page=357>

(707) 588-3300

Businesses in Rohnert Park seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.



City of Sebastopol

Public Works Department for reporting issues

Engineering Department for questions

<http://ci.sebastopol.ca.us/page/water-wastewater-storm-water>

During Business Hours: (707) 823-5331

After Hours: (707) 829-4400

Businesses in Sebastopol seeking to apply for a wastewater discharge permit should contact the City of Santa Rosa Environmental Compliance Section at 707-543-3369.



City of Ukiah

Public Works Department

<http://www.cityofukiah.com/?p=173>

(707) 463-6296



Mendocino County

<http://www.co.mendocino.ca.us/planning/stormwater.htm>



Sonoma County

PRMD Engineering

<http://www.sonoma-county.org/prmd/sw/sw-contact.htm>

<http://www.sonoma-county.org/prmd/sw/sw-spill.htm>

During Business Hours: (707) 565-2502

After Hours: (707) 573-1365 (REDCOM)



Sonoma County Water Agency

Public Works Department – Engineering Division

<http://www.scwa.ca.gov/storm-water/>

During Business Hours: (707) 521-1865



Town of Windsor

<http://www.ci.windsor.ca.us/index.aspx?nid=232>

(707) 838-5340