



NEWS RELEASE

FOR IMMEDIATE RELEASE:

October 11, 2017 at 5:00AM

CONTACT:

Elise Howard, Communications Coordinator, Santa Rosa Water
707.543.3799, ehoward@srcity.org

Boil Water Noticed Issued for Isolated Area in Oakmont

Santa Rosa, CA – Due to water system pressure loss attributed to the Tubbs Fire, a boil water notice has been issued for an isolated area of Oakmont. This is an isolated incident and does not affect the entire evacuated area. Residents should not be accessing this area due to evacuation. Once evacuations have been officially lifted, residents will need to adhere to the boil water notice, unless otherwise notified in writing. All residents in the affected area must bring all water to a boil before consuming to ensure the water is safe to drink.

This is a precaution that only applies to residents who live on White Oak Dr. South of Madelyne Ct., including Madelyne Pl. and on Oak Mesa Dr. south of Starry Knoll Ct., including Shooting Star Pl.

For a detailed map of the affected area, visit: <https://srcity.org/DocumentCenter/View/17821>

An alternative method of disinfection for residents that are not able to boil their water is to use fresh, unscented, liquid household bleach. To do so, add 8 drops (or 1/8 teaspoon) of bleach per gallon of clear water or 16 drops (or 1/4 teaspoon) per gallon of cloudy water, mix thoroughly, and allow it to stand for 30 minutes before using. A chlorine-like taste and odor will result from this disinfection procedure and is an indication that adequate disinfection has taken place.

Please be aware that other than this identified area, the water system has not been compromised. Staff are continuing regular water quality sampling on the entire system to ensure water quality standards are met.

For more information about water quality the call 707-543-4511.

Additional information is also available at srcity.org/emergency

About Santa Rosa Water

Santa Rosa Water is governed by a seven-member Board appointed by the Santa Rosa City Council. The City of Santa Rosa Water Department provides water and sewer service to 53,000 customer accounts and operates a wastewater treatment plant and recycled water distribution system that serves a regional population of 230,000. For more information, visit srcity.org/water, email srwater@srcity.org, or call (707) 543-4200.

Santa Rosa Water | Our Future in Every Drop!